

WARRANTY AND LIMITATIONS

- 1.1 These Limited Representations and Warranties are applicable to all end-customers purchasing Asahi Valve and Actuation products manufactured and distributed by Asahi/America, Inc. and are subject to Asahi's standard Terms and Conditions of sale. Asahi warrants that for the warranty period, the products will be free from defects in materials and workmanship under normal and proper use, and will conform to manufacturer published specifications. This warranty is subject to the proper storage, handling, transportation, installation, use and maintenance of Asahi products by both the installer and final customer. This warranty does not include defects due to normal wear and tear or deterioration.
- 1.2 Customer shall provide written notice of any non-conformities or visible defects regarding the products within 14 business days of discovery. Failure to provide prompt notice shall void this warranty.
- 1.3 The sole obligation under the foregoing warranty is, at Asahi's discretion, to repair, to replace or exchange the product or to refund the purchase price. Any repaired, replaced or exchanged products shall be subject to the warranty set forth in 1.1 following the repair, the replacement or the exchange. If the Company has received notification from customer, and no defects of the product could be discovered, customer shall bear the costs that the company incurred as a result of the notice.
- 1.4 The "warranty period" for Asahi Valves and Asahi Actuators shall be ***3 years year from the date of invoice*** subject to the exclusion of the items detailed in 1.5 below, which shall be covered under our Warranty policy for a period of 1 year from the date of invoice.
- 1.5 Asahi's warranty with respect to the following items will be covered for a period of 1 year from the date of invoice; *Dymatrix valves, Actuated Dymatrix valves, Pressure Relief valves, Frank Regulators, EM Technik valves and Actuated EM Technik valves, Type 342 and 343 Diaphragm valves, Air Pro Ball valves, PE 100 Ball valves, Halar (ECTFE) Ball valve, PP Natural Ball valves, and Globe Control valves. All Actuators manufactured supplied by other manufacturers (Limitorque, Rotork, Century, etc.)*
- 1.6 The Company does not authorize any person or party to assume or create for it any other obligation or liability in connection with the products except as set forth herein.
- 1.7 All requests and notices under this warranty shall be directed to:

Asahi/America, Inc.
Attn: Customer Service
655 Andover Street,
Lawrence, MA 01843
Tel: 781-321-5409 • Fax: 978-685-3010