



November 2023

New Field Service Request Form Available

Asahi/America has a new online form to request technical field service. The form can be used to request welding tool training, welding tool repair, single wall and double contained piping weld training, actuation issues, and leak detection startup.

Use [this link](#) from your computer or mobile device. It can be found on our website, under "Service Center", then click "Field Technician Request".

The requested date should be at least two weeks before scheduled need. It is important to get the site/ user contact for all tool repair requests.

The Asahi/America serial number is a required field that should be filled out with accurate tool info. If request is not for tool repair, simply type in N/A.

Please contact Welding and Standards Manager, Joe Poniowski, at jponiatowski@asahi-america.com, or phone 781-388-4577 with any questions.