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-Thermoplastic Valves & Actuators
-High Purity Piping Systems
-Wet Process Systems
-Environmental & Industrial Piping Systems

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Asahi/America Tool Freight Policy Clarification

Effective immediately, Asahi has instituted a mandatory rental tool policy of insuring automated tools against damage during transportation to and from the job sites. This is the responsibility of the customer, and will be billed with the machine. Due to the high value of these machines, and the sensitivity of the computers and electronics on them, damage during transportation can become very expensive.

Asahi recommends their customers take the same approach when purchasing new machines. It is recommended that this policy be applied to all automated or semi-automated machines purchased from Asahi. On purchased machines this insurance policy (which can cost up to \$800 for coast to coast freight) is recommended, not mandatory, and is the prerogative of the customer. Asahi is not responsible for the condition of the tool upon arrival on site. Asahi will offer customer assistance with procuring this machine insurance at time of order if requested. Customers can also choose their own carriers and insurance companies at time of order, at their cost.

Due to the increasing costs of freight transportation, all welding tools/machines are FOB Malden MA, regardless of whether they are for purchase or rental. All freight costs for all machines are the responsibility of the customer. This includes to and from the job site for rental equipment. While this is not a new policy for our rental fleet customers, it is a clarification for any tool purchased, either new or used.

Asahi is always willing to work with our customers to keep costs down in today's competitive market. Tool freight costs can be minimized if tools ship with material orders that meet the standard "freight allowed" policy. (Tools ship with orders based on availability) Insurance protocols will still be in effect for automated tools even if shipped with material orders.

If you have any questions regarding this policy please contact your District Manager, or call Customer Service at our Malden, MA headquarters.